



NOTICE

June 16 2009

Contact information for BDL's Warehouse in Port Coquitlam

Dear Customers

Although BDL's operation has successfully moved to the Port Coquitlam location, we are experiencing delays with Telus and Bell in delivering our new phone lines.

We have been informed by both telephone companies that our telephone line delivery to the new facility is being delayed due to a lack of services in the area. Both Telus and Bell are working on resolving the issue.

Until this problem is resolved by Telus and Bell we will be using our old phone numbers along with a number of Cell phones in order to provide you with the best possible access to BDL personnel in order to satisfy your needs. Also, another effective way to contact us is by Email, the key Email addresses are also included.

Customer Service (604) 664-2371 bccustomerservice@bdl.ca
Credit Inquiries (604) 664-2384

Beau Pyatt	Director Operations	(604) 664-2302 beau.pyatt@bdl.ca
Peter Gill	Operations Manager	(604) 664-2390 peter.gill@bdl.ca
Heather Peeling	Customer Service inquiries	(604) 664-2387 heather.peeling@bdl.ca
Irene Ward	Cross Dock Administrator	(604) 664-2345 irene.ward@bdl.ca
Kate Love	Administration	(604) 664-2384 kate.love@bdl.ca
Ross Hillman	Dispatch	(604) 664-2307 ross.hillman@bdl.ca
Rob Ferguson	Dispatch	(604) 664-2348 rob.ferguson@bdl.ca
Egidio (EG) Fortuna	Dispatch	(604) 664-2347 egidio.fortuna@bdl.ca

We apologize for any inconvenience we may have caused and thank you for your patience during this time of transition.

If you have any questions or concerns please do not hesitate to contact us.

Regards,

Beau Pyatt
Director, Operation